

GROUPS

tours & events,

stays

2022

ORLÉANS MÉTROPOLE / HOW TO GET HERE

Motorways

A 10 > Paris - Orléans - Bordeaux

A 71 > Orléans - Bourges - Clermont-Ferrand

A 19 > Ardenay - Orléans - Courtenay

Stations

Orléans Centre Station

Fleury-les-Aubrais Station

Airports

Orléans Loire Valley Airport
(Saint-Denis-de-l'Hôtel)



CONTENTS

5 GOOD REASONS TO VISIT ORLÉANS MÉTROPOLE AS A GROUP

P4

A DEDICATED GROUP SERVICE / TERMS AND CONDITIONS / HOW TO BOOK / CONTACTS

P5

SPECIAL GROUPS:

ORLÉANS AND ITS HERITAGE

P6

IN THE FOOTSTEPS OF JOAN OF ARC

P7

MEDIAEVAL TREASURES

P8

ORLÉANS AND ITS MUSEUMS

P9

ORLÉANS TO THE SOUND OF THE BELLS

P10

SECRETS OF BARREL-MAKING

P11

HERITAGE AND GREENERY

P12

NATURE

THE LOIRE FROM COMBLEUX TO ORLÉANS

P13

NATURE

CHRISTMAS MAGIC IN ORLÉANS

P14

FUN

CABARET SHOW

P15

FUN

RIGHT BANK, LEFT BANK / CHOCOLATE FACTORY AND MUSEUM OF PRINTING

P16

ORLÉANS GETAWAY: THE ESSENTIALS IN 2 DAYS

P17

ORLÉANS AND CHÂTEAUX GETAWAY

P18

LET US GUIDE YOU

P19

LET US GUIDE YOU

P20

SPECIAL SMALL GROUPS:

LET US GUIDE YOU

P21

GOURMET DISCOVERIES

P22

NEW

GOURMET DISCOVERIES

P23

NEW

OLIVET BETWEEN FLOWERS AND MILLS

P24

NATURE

KIDS' SPECIAL:

THE "FUN KIDS" AND SCHOOLS

P25

FAMILY SPECIAL

P26

AS WELL AS:

THE CHÂTEAUX

P27

CALENDAR OF EVENTS IN ORLÉANS

P28 AND 29

GENERAL AND SPECIAL CONDITIONS OF SALE

P30 AND 31

5 GOOD REASONS TO VISIT ORLÉANS MÉTROPOLE AS A GROUP

1 / **A MULTIFACETED DESTINATION**

Orléans Métropole relies on both its modernity and the authenticity of its historical, cultural and natural heritage. It displays the beauty of its half-timbered facades and its parks rich in historically intense horticultural activity, as well as its well-equipped quays, and offers some great discoveries for the taste buds! Metropolitan life is punctuated throughout the year by numerous major international events.

2 / **THE METROPOLIS ON THE ROYAL RIVER**

The Loire, the largest river in France, crosses Orléans from east to west and offers a permanent spectacle. Listed as a UNESCO World Heritage Site since 2000, the 280 km of the Loire Valley is an exceptional site for its biological diversity as well as its historical and cultural wealth.

3 / **ORLÉANS, A GREEN METROPOLIS**

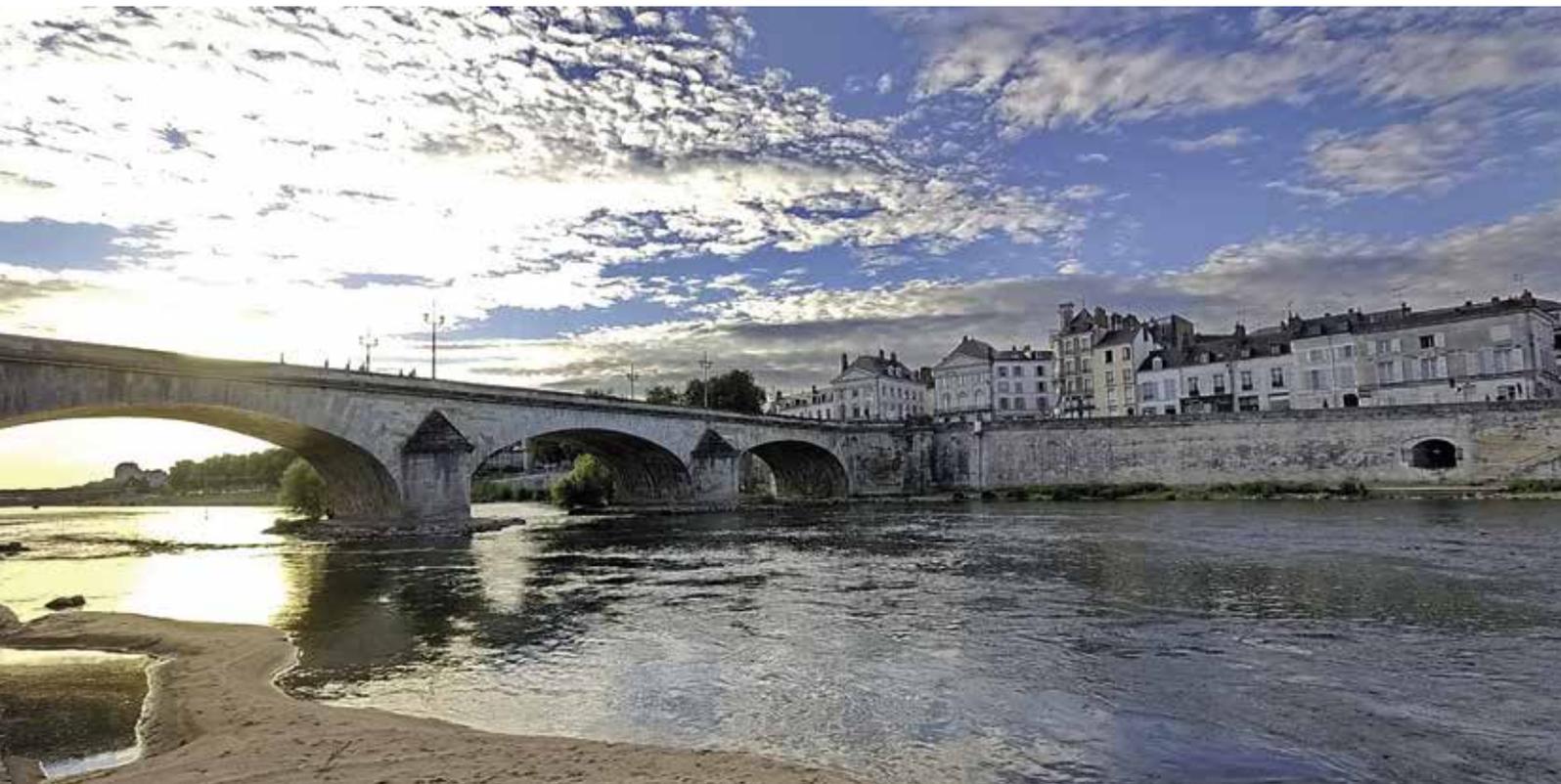
Built on rich soil, Orléans Métropole has a remarkable tree-growing heritage, as well as a horticultural tradition crowned by the presence of rose, peony and clematis. These riches, scattered throughout the heart of many parks and gardens, are an invitation to stroll and delight the senses.

4 / **THE CITY OF JOAN OF ARC**

Joan of Arc and the French troops would drive the English out from the siege of Orléans on 8 May 1429. The city has always kept the memory of her arrival alive through the medallions that line the streets, on the stained glass windows of the cathedral, in painting, in sculpture... Don't miss the Joan of Arc Festival, a unique event in France, and classified since 2018 as Intangible Cultural Heritage.

5 / **A METROPOLIS THAT REACHES OUT**

1 hour from Paris, Orléans Métropole is an ideal starting point to visit the famous châteaux of the Loire Valley and the Loiret. Some are less than 1 hour's drive away, such as Châteaux de Sully-sur-Loire, Meung-sur-Loire, La Ferté-Saint-Aubin, Chamerolles, Chambord or Blois.



A DEDICATED GROUP SERVICE TO:

- Have access to activities at preferential rates negotiated with our suppliers and service providers.
- Enjoy a turnkey trip or guided tour.
- Discover a wide range of offers across our region.
- Have access to a team of tour guides from the Orléans Val de Loire Tourisme Tourist Office.
- Benefit from a single, professional, responsive point of contact.

TERMS AND CONDITIONS:

- All programmes can be combined, modified or supplemented by other tours.
- Many visits not listed in this brochure are possible in the towns of the Metropolis - feel free to ask us.
- Reservations are subject to availability at the time of your request.
- Prices are calculated on the basis of a group of 30 people but can be offered to larger or smaller groups. For any other basis, please contact us.
- Free admission is granted to the driver (depending on the basis and programme: please contact us).
- Possibility of visit with audiophones on request, subject to availability.
- Possibility of visiting outside the walls, depending on the media provided.
- Times given as an indication only.
- COVID health information: we are doing everything we can to ensure your health security.

HOW TO BOOK?



1 CHOOSE YOUR PROGRAMME

Go for one of our offers or request a turnkey suggestion

2 CONTACT OUR SERVICE

Get in contact with our groups and guided tours department

3 ENJOY STRESS-FREE

There's nothing you need to do, we'll look after everything for you!

4 RATE YOUR STAY

Rate and comment on your experience with our satisfaction questionnaire

CONTACT US:

Head of the Groups & Guided Tours Department: Brigitte MANDRES
Tel: 02 38 24 01 61

E-mail: groupes@tourisme-orleans.com

Assistant to the Groups & Guided Tours Department:
Tel: 02 38 24 01 66

E-mail: visitesguidees@tourisme-orleans.com

GROUPS DEPARTMENT OPENING TIMES:

Monday to Friday 9.00am-12.00pm and 2.00pm-5.00pm

* Opening times subject to change.

ORLÉANS VAL DE LOIRE TOURISME

23 place du Martroi - CS 95632
45056 Orléans Cedex 1

www.tourisme-orleansmetropole.com



ORLÉANS AND ITS HERITAGE

The rich cultural and historical heritage of Orléans is manifold: a royal cathedral, Renaissance or half-timbered facades, mansions and crypts.

You can also appreciate its natural heritage classified as a UNESCO World Heritage Site in the Loire Valley section. You can learn about the importance of this wild river during a traditional flat-bottom boat ride.

THE PROGRAMME

- 9.30am** Guided walking tour of Sainte-Croix Cathedral, the Grosloot Mansion and the old centre of Orléans
- 11.00am** Option: little train ride in the city centre of Orléans
- 12.00pm** Lunch in a restaurant (3 courses, drinks included)
- 2.00pm** Boat trip on the Loire
- 3.00pm** Guided walking tour of the Saint-Aignan and Saint-Avit crypts
- 5.00pm** End of our services



LOCATION: **ORLÉANS**

Our price includes:

The services mentioned on the programme

Our price does not include:

Personal expenses and transport

Valid:

All year round (subject to availability)

Little train:

Runs from April to October

DID YOU KNOW?

Every two years, Orléans celebrates the Loire Festival, the largest gathering of river vessels.

FROM **€53** per person.
Based on 30 people



IN THE FOOTSTEPS OF JOAN OF ARC

Joan of Arc and French troops entered the city on 29 April 1429 and drove the English out from the siege of Orléans on 8 May 1429. The history of the city is inseparable from that which marked a turning point in the Hundred Years War. Orléans has always kept the memory of her time there... For a day, go back in time and follow in the footsteps of Joan of Arc...

THE PROGRAMME

9.30am Guided walking tour of the Grosloot Mansion and Sainte-Croix Cathedral

11.00am Option: little train ride in the city centre of Orléans

12.00pm Lunch in a restaurant in the city centre (3 courses, drinks included)

2.30pm Guided walking tour of the old centre of Orléans and Place du Martroi where the statue of Joan of Arc on horseback stands

4.30pm End of tour with a friendly drink

5.00pm End of our services

 LOCATION: **ORLÉANS**

Our price includes:

The services mentioned on the programme

Our price does not include:

Personal expenses and transport

Valid:

From February to October except Fridays (subject to availability)

Little train:

Runs from April to October

DID YOU KNOW?

In the cathedral, ten stained glass windows retrace the life of Joan of Arc.

FROM **€40** per person.
Based on 30 people



MEDIEVAL TREASURES: from the cathedral to the crypts:

Head down into the city basements! Discover the Saint-Aignan and Saint-Avit crypts, true underground vaults serving as sepulchres and remains in Romanesque style erected in the 11th century. Then explore the Bannier's Door, bearing witness to the second medieval wall around Orléans which protected the city in the 15th century.

THE PROGRAMME

9.30am Guided walking tour of Sainte-Croix Cathedral, the Grosnot Mansion and the old centre of Orléans

11.00am Option: little train ride in the city centre of Orléans

12.00pm Lunch in a restaurant in the city centre (3 courses, drinks included)

2.00pm Guided walking tour of the Saint-Aignan and Saint-Avit crypts as well as the Bannier's Door*. *subject to accessibility depending on the time of year.

5.00pm End of our services

 LOCATION: **ORLÉANS**

Our price includes:

The services mentioned on the programme

Our price does not include:

Personal expenses and transport

Valid:

From February to October, except Fridays (subject to availability)

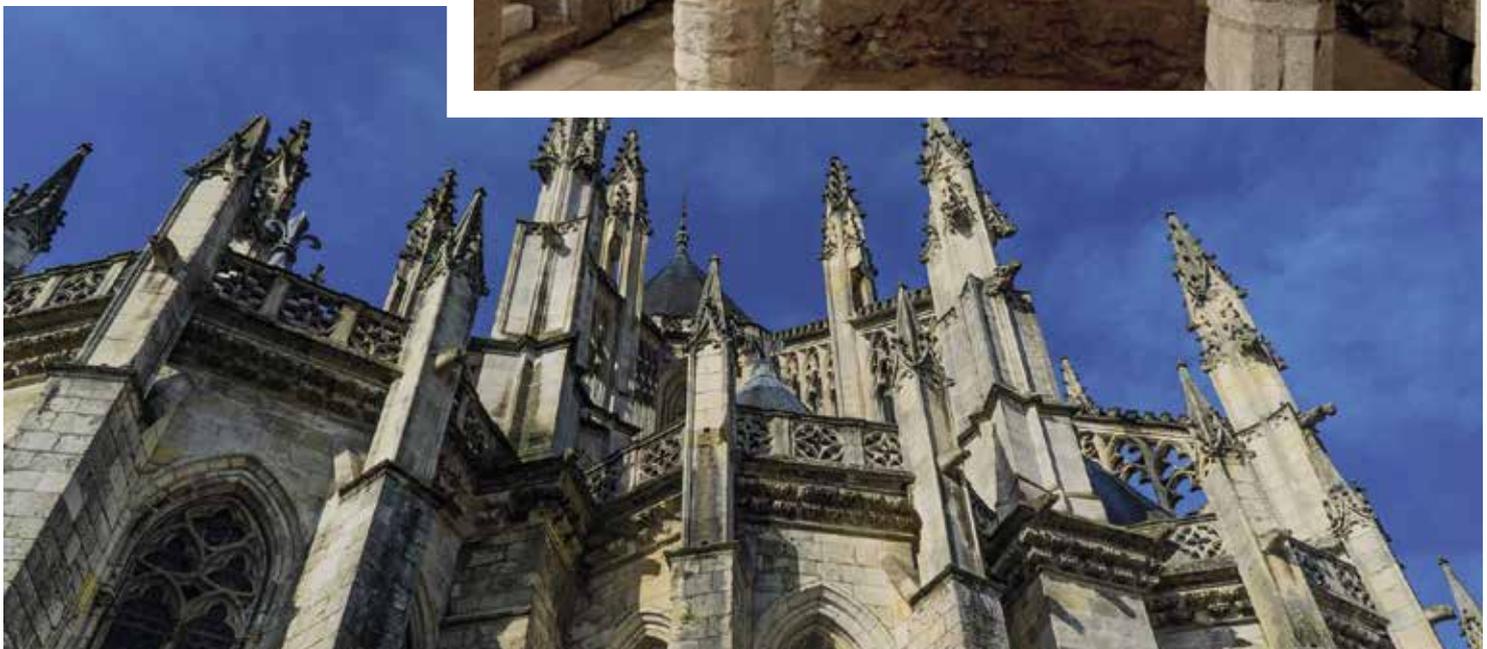
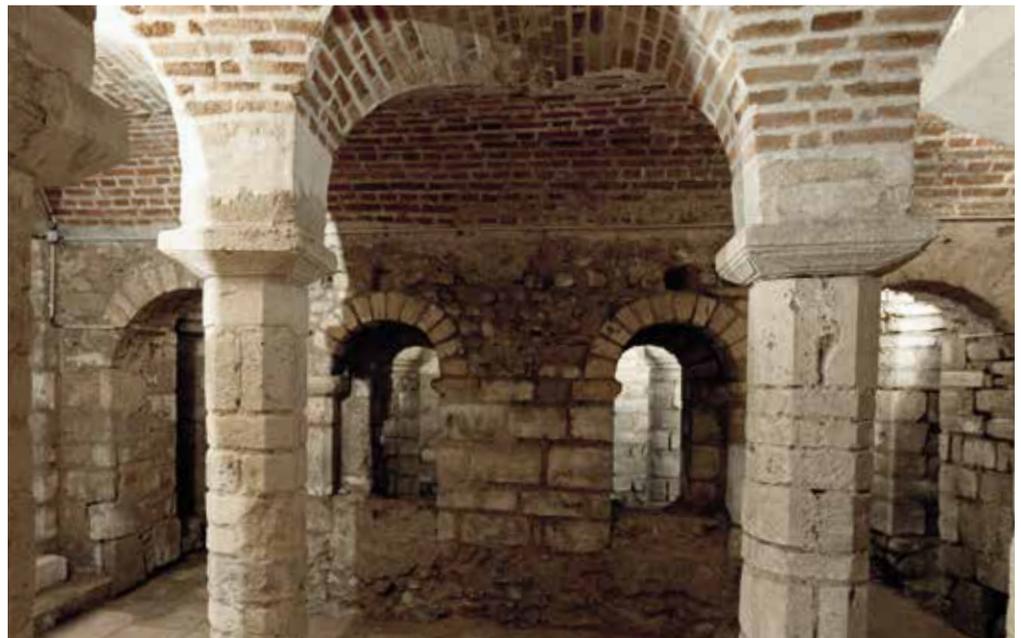
Little train:

Runs from April to October

DID YOU KNOW?

The Bannier's Door is accessible from a hatchway hidden on the forecourt of Place du Martroi.

FROM €42 per person.
Based on 30 people



ORLÉANS AND ITS MUSEUMS

The FRAC Centre-Val de Loire: a place of discovery, the contemporary art collection offers visitors a programme of exhibitions and a cultural schedule based around the relationships between art, architecture and design.

The Museum of Fine Arts: it has one of the most largest collections of European paintings in France as well as an exceptional display of pastels.

Hôtel Cabu - Museum of History and Archaeology: the museum houses the treasure of Neuvy-en-Sullias, as well as objects and works evoking the history of Joan of Arc and Orléans.

Orléans Museum for Biodiversity and the Environment (MOBE): Its facade, colonised by plants, is an integral part of the living collection. An urban greenhouse highlights the biodiversity of the Loire basin. On the top floor, a forum allows visitors to discuss themes related to the environment.

THE PROGRAMME

- 9.30am** Guided walking tour of Sainte-Croix Cathedral, the Groslois Mansion and the old centre of Orléans
- 11.00am** Option: little train ride in the city centre of Orléans
- 12.00pm** Lunch in a restaurant in the city centre (3 courses, drinks included)
- 2.00pm** Guided tour of one or more museums of your choice
- 5.00pm** End of our services

 LOCATION: **ORLÉANS**

Our price includes:

The services mentioned on the programme

Our price does not include:

Personal expenses and transport
Museum of History and Archaeology: due to the small size of the rooms, a second guide (with supplement) will be provided for 30 participants or more: please ask us

Valid:

All year round except Mondays (subject to availability)
Visit MOBE: contact us

Little train:

Runs from April to October

DID YOU KNOW?

The Museum of History and Archaeology contains works dating from the Gallic period.

FROM **€43.50** per person
Based on 30 people



ORLÉANS TO THE SOUND OF THE BELLS

When the bells ring, ring ... all the cathedrals sing! The bell museum traces the different stages in the making of a bell. It exhibits motifs of ancient bell casters, musical control devices, clappers, tools and ancient mechanical clocks.

THE PROGRAMME

9.30am Guided walking tour of Sainte-Croix Cathedral, the Grosloot Mansion and the old centre of Orléans

11.00am Option: little train ride in the city centre of Orléans

12.00pm Lunch in a restaurant (3 courses, drinks included)

2.30pm Guided tour of the bell museum
Option: complementary video to the visit tracing the main steps in making a bell

5.00pm End of our services

 LOCATION: **ORLÉANS, SAINT-JEAN-DE-BRAYE**

Our price includes:

The services mentioned on the programme

Our price does not include:

Personal expenses and transport

Valid:

All year (subject to availability)

Little train:

Runs from April to October

DID YOU KNOW?

Chimes from the workshops of Saint-Jean-de-Braye ring out in more than 60 cathedrals in France and around the world.

FROM **€45** per person.
Based on 30 people



SECRETS OF BARREL-MAKING

A town in the Loire region, until the eve of the First World War, Chécý's activity was strongly focused on farming and the wine trade, as well as barrel-making. With nearly 3000 items, the Cooperage Museum retraces the making of barrels, the making and storage of wine, as well as the daily life of the peasant-winegrowers of the past through the winegrower's house and its agricultural out-buildings.

THE PROGRAMME

9.30am Guided walking tour of Sainte-Croix Cathedral, the Groslot Mansion and the old centre of Orléans

11.00am Option: little train ride in the city centre of Orléans

12.00pm Lunch in a restaurant (3 courses, drinks included)

3.00pm Guided tour of the cooperage museum

Option: wine tasting

5.00pm End of our services



LOCATION: **ORLÉANS, CHÉCÝ**

Our price includes:

The services mentioned on the programme

Our price does not include:

Personal expenses and transport

Valid:

From May to October (subject to availability)

Little train:

Runs from April to October

DID YOU KNOW?

The town of Chécý has the only museum based around barrel-making in the Centre-Val de Loire region.

FROM €44 per person.
Based on 30 people



HERITAGE AND GREENERY

NATURE

Labelled a Remarkable Garden, the Floral Park of La Source has 35 hectares dedicated to nature, plants and animals. Located on the edge of the Sologne and the Loire Valley, it is made up of areas where the plant, mineral and animal worlds mingle: iris garden, rose garden, butterfly greenhouse, little train... So many places that renew themselves throughout the year!

THE PROGRAMME

9.30am Guided walking tour of Sainte-Croix Cathedral, the Grosloot Mansion and the old centre of Orléans

11.00am Option: little train ride in the city centre of Orléans

12.00pm Lunch in a restaurant (3 courses, drinks included)

3.00pm Guided walking tour of the Floral Park of La Source
Option: little train ride in the Floral Park

5.00pm End of our services



LOCATION: **ORLÉANS**

Our price includes:

The services mentioned on the programme

Our price does not include:

Personal expenses and transport

Valid:

From May to October (subject to availability)

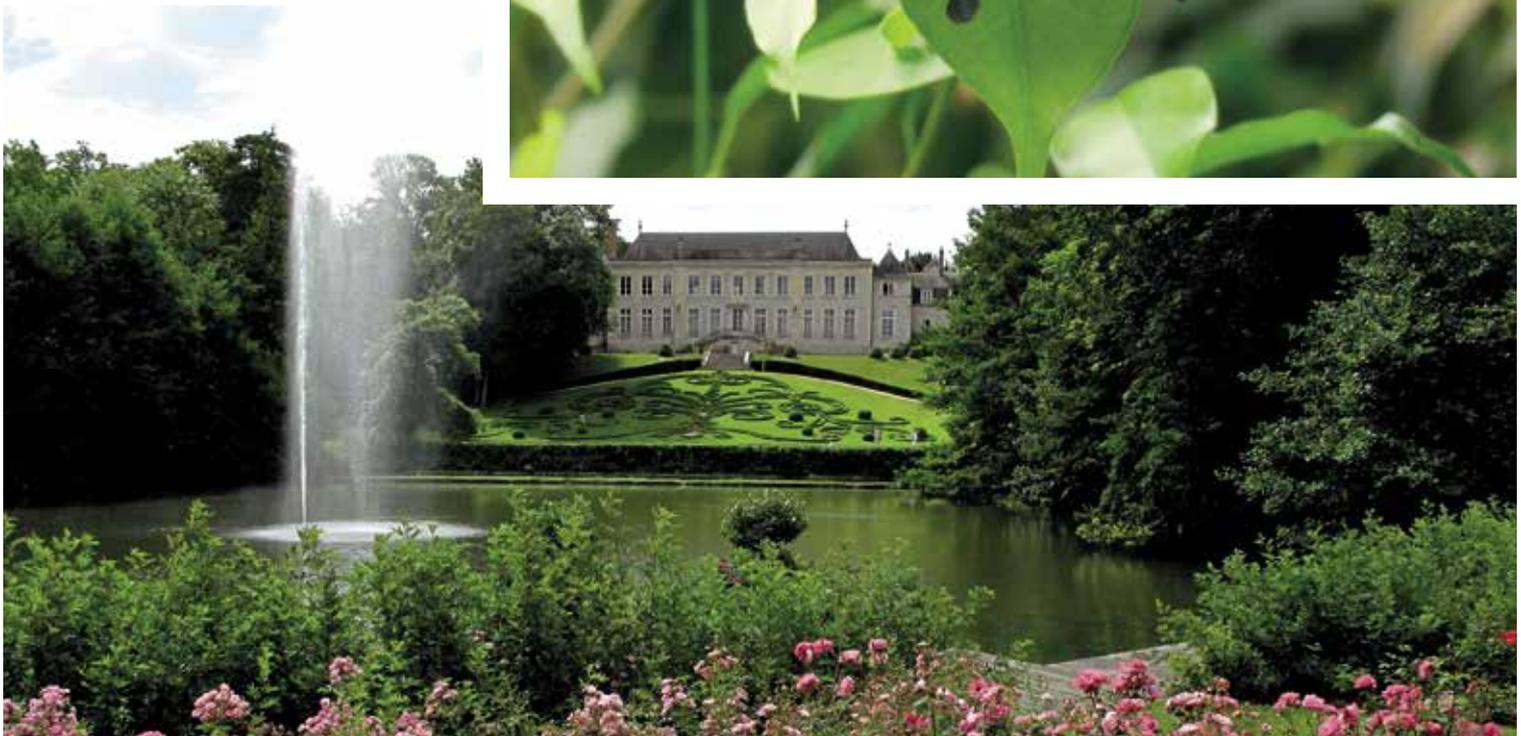
Little train:

Runs from April to October

DID YOU KNOW?

In the heart of the Floral Park emerges the Bouillon: the source of the Loiret.

FROM **€44** per person.
Based on 30 people



THE LOIRE FROM COMBLEUX TO ORLÉANS

Come and see the little wonders of Combleux, a former bargemen's village: the banks of the Loire, the loch and how it works, the history of the Orléans Canal and river trade, and the bargemen's homes. Then discover the Loire in Orléans: its levees, its dykes, its bridges and its old swimming pool in the Loire.

THE PROGRAMME

- 9.30am** Guided walking tour of Combleux
- 12.00pm** Lunch in a restaurant (3 courses, drinks included)
- 2.30pm** Guided walking tour of Orléans
- 4.00pm** Boat ride on the Loire
- 5.00pm** End of our services

 LOCATION: **COMBLEUX, ORLÉANS**

Our price includes:

The services mentioned on the programme

.....

Our price does not include:

Personal expenses and transport

.....

Valid:

All year
(subject to availability)

DID YOU KNOW?

The village of Combleux developed in the 18th century thanks to the Loire Navy.

FROM **€51** per person
Based on 30 people



CHRISTMAS MAGIC IN ORLÉANS

FUN

The Christmas Market extends its long white coat on Place du Martroi, Place de la République and Place de la Loire. Small wooden huts, nicely decorated on a different theme each year, offer lots of items: toys, local products and local arts and crafts, decorative objects, gifts, etc.

THE PROGRAMME

- 10.00am** Guided tour of Sainte-Croix Cathedral, the Grosloot Mansion and the old centre of Orléans
- 12.00pm** Lunch in a restaurant in the city centre (3 courses, drinks included)
- 2.00pm** Free time in the Christmas markets (without guide)
- 4.00pm** Afternoon tea in a restaurant
- 4.45pm** Option: Ferris wheel ride on Place du Martroi



LOCATION: **ORLÉANS**

Our price includes:

The services mentioned on the programme

.....

Our price does not include:

Personal expenses and transport

.....

Valid:

From late November to December (subject to availability)

.....

Ferris wheel tour:

Ask us

DID YOU KNOW?

Ferris wheel, sound and light show on the cathedral or Christmas concert all add to the magic of Christmas in Orléans.

FROM **€47** per person
Based on 30 people



CABARET SHOW DO YOU WANT IT?

FUN

Come and discover the revue in the purest Music Hall tradition. A diversity of scenes, a profusion of feathers and sequins, acrobats, a singer, dancers and a revue host will transport you off to the magic of crazy Parisian nights.

THE PROGRAMME

9.30am Guided tour of Sainte-Croix Cathedral,
the Grosloot Mansion and the old centre of Orléans

11.45am Welcome at the Cabaret

12.00pm Flavours menu lunch (4 courses, drinks included)

2.00pm CAPRICE CABARET REVIEW

4.00pm After Show, afternoon dancing

4.30pm End of our services



LOCATION: **ORLÉANS, INGRÉ**

Our price includes:

The services mentioned
on the programme

Our price does not include:

Personal expenses
and transport

Option: gourmet menu

supplements: contact us

Possibility of providing a
lunchtime show and After Show
only (without guided tour)

Valid:

Ask us

MENU

Olivetian cocktail and petits fours

Open vegetable ravioli, goat's
cheese nougat, arugula, small
tomato seed vinaigrette

Duckling leg,
winemaker's sauce,
grated potatoes

Chocolate feuillantine,
custard

1/4 bottle of red Bordeaux
Coffee

DID YOU KNOW?

Also check out the
special Christmas cabaret show in De-
cember
designed for a young audience.

FROM **€73** per person.
Based on 30 people



RIGHT BANK, LEFT BANK

Discover the gateway to the UNESCO-listed Loire Valley and step back in time on the north bank of the river. The Château de Sully-sur-Loire, made up of 14 rooms, traces the history of the Duke of Sully through a rich collection of paintings, tapestries, statues and painted decorations. The basilica of Saint-Benoît-sur-Loire houses the relics of St Benoit, patron saint of Europe. Then there's the Carolingian oratory of Germigny-des-Prés, which is one of the oldest Christian sanctuaries in France today.

THE PROGRAMME

10.00am Guided tour of Château de Sully

12.00pm Lunch in a nearby restaurant (3 courses, drinks included)

2.30pm Guided tour of the Romanesque basilica of Saint-Benoît-sur-Loire

4.30pm Guided tour of the Carolingian oratory of Germigny-des-Prés

5.30pm End the day in Sully-sur-Loire

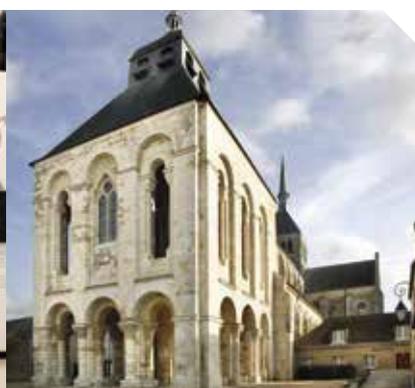


LOCATION: **SULLY/LOIRE, ST-BENOÎT/LOIRE, GERMIGNY-DES-PRÉS**

DID YOU KNOW?

The Carolingian oratory of Germigny-des-Prés has the only surviving Carolingian mosaic from the period.

FROM €50 per person
Based on 30 people



CHOCOLATE FACTORY AND PRINTING MUSEUM

A gourmet stop-off in a chocolate factory: the actions and know-how of passionate chocolate makers are revealed. Explore, smell and taste a multitude of delicious flavours at the different stages of chocolate production. Thanks to the Printing Workshop-Museum, discover the great history of printing, from Gutenberg to the digital era with its various skills: typography, press, advertising and books. A collection of 150 machines traces almost 200 years of industrial history.

THE PROGRAMME

10.00am Guided tour of a chocolate factory with tasting

12.30pm Lunch in a nearby restaurant (3 courses, drinks included)

3.00pm Guided tour of the Printing Workshop-Museum (AMI)

5.00pm End the day in Malesherbes



LOCATION: **NEUVILLE-AUX-BOIS, MALESHERBES**

DID YOU KNOW?

Praline, ganache, chocolate, spread, milk chocolate and dark chocolate are available directly from the chocolate factory.

FROM €53.50 per person
Based on 30 people

Our price includes:

The services mentioned on the programme

Our price does not include:

Personal expenses and transport

Valid:

All year (subject to availability)



Tours in collaboration with Tourisme Loiret

ORLÉANS GETAWAY: THE ESSENTIALS IN 2 DAYS

During this trip, Orléans reveals its true self! Discover the major sites of Orléans, its metropolis and the Loire Valley thanks to a clever mix of diverse and varied themes. Historical, cultural, river, natural and industrial heritage are covered, providing a better understanding of how this city has evolved over time.

THE PROGRAMME > DAY 1

- 10.00am** Guided tour of Sainte-Croix Cathedral, the Grosloot Mansion and the old centre of Orléans
- 12.30pm** Lunch in a restaurant in the city centre (3 courses, drinks included)
- 3.00pm** Boat trip on the Loire
- 5.00pm** Little train ride through the centre of Orléans
- 6.00pm** Check in at your 4-star hotel
- 7.00pm** Dinner and overnight

DID YOU KNOW?

Orléans has always been highly appreciated and protected by the kings of France. Many of them left their mark.

FROM €210 per person
Based on 30 people
Half-double room basis

> DAY 2

- 8.00am** Breakfast at the hotel
- 10.00am** Guided walking tour of La Source Floral Park
- 12.30pm** Lunch in a restaurant (3 courses, drinks included)
- 2.30pm** Guided tour of the bell museum
Option: complementary video to the visit tracing the main steps in bell manufacture
- 5.00pm** End of our services

 LOCATION: **ORLÉANS, SAINT-JEAN-DE-BRAYE**

Our price includes:

The services mentioned on the programme

Our price does not include:

Personal expenses and transport
Single room supplement: contact us
Tourist taxes
Any service not mentioned above

Valid:

All year
(subject to availability)



ORLÉANS AND CHÂTEAUX GETAWAY

This getaway lets you combine all the pleasures of the Loire Valley.

The medieval and then 18th-century château of Meung-sur-Loire opens its doors to you from the cellars to the attic, including its kitchens and stately apartments. Its history is linked to the Bishops of Orléans... And therefore to Sainte-Croix Cathedral and the old centre of Orléans. Finally, the Renaissance Château de Chameroles is a wonderful little showcase for the history of perfume and offers French-style gardens where it's good to stroll.

THE PROGRAMME > DAY 1

- 10.00am** Guided tour of Château de Meung-sur-Loire
- 1.00pm** Lunch in a nearby restaurant (3 courses, drinks included)
- 4.00pm** Guided tour of Sainte-Croix Cathedral,
the Grosloot Mansion and the old centre of Orléans
- 6.00pm** Check into your 4-star hotel
- 7.00pm** Dinner and overnight

> DAY 2

- 8.00am** Breakfast at the hotel
- 9.30am** Boat trip on the Loire
- 11.00am** Little train ride through the centre of Orléans
- 12.30pm** Lunch in a restaurant (3 courses, drinks included)
- 3.00pm** Guided tour of Château de Chameroles and free time in the gardens
- 5.00pm** End of our services

 LOCATION: **CHAMEROLLES, ORLÉANS, MEUNG-SUR-LOIRE**

Our price includes:

The services mentioned on the programme

Our price does not include:

Personal expenses and transport
Single room supplement: contact us
Tourist taxes
Any service not mentioned above

Valid:

All year (subject to availability)

Option to choose other châteaux: please ask us

DID YOU KNOW?

The journeymen bargemen set out to perpetuate shipping on the Loire, which reached its peak in the 18th century.

FROM €215 per person
Based on 30 people
Half-double room basis



LET US GUIDE YOU

DISCOVERING OLD ORLÉANS

Your steps lead you through the streets of the historic heart of the city, to Sainte-Croix Cathedral, via the Groslot Mansion. Through these unmissable sites, the essence of Orléans' historic landmark events is revealed.

Duration: 1hr30 approx

Maximum: 40 people per guide



IN THE FOOTSTEPS OF JOAN OF ARC

Your guide traces the journey of the heroine who succeeded in 1429 where men could not ... she freed Orléans from the English! Walk through the streets of the city in the footsteps of her amazing story.

Duration: approx 2 hr

Maximum: 40 people per guide



ORLÉANS IN THE RENAISSANCE

Stroll through Renaissance Orléans in the company of one of its famous characters. He will reveal the history of certain buildings and some of his glorious contemporaries who helped spread Orléans' influence far and wide. Possibility with an extra charge to have a snack at the end of the visit.

Duration: 1hr30 approx

Maximum: 40 people per guide



STREET ART IN ORLÉANS

Discover street art or the free expression of an unusual urban art that's both colourful and humorous. From the cathedral to the old vinegar factories and the small streets that have been given a new look.

Duration: approx 2 hr

Maximum: 40 people per guide



RATES 2022

RATES PER GROUP AND FOR SINGLE GUIDE	IN FRENCH		IN A FOREIGN LANGUAGE	
	WEEK	SUNDAY	WEEK	SUNDAY
Tour of Orléans Max. 2hr30	€134	€165	€144	€175
Half-day Max. 4 hr	€175	€227	€185	€242
Full day Max. 8 hr	€254	€377	€302	€447
Museum tours Max. 1hr30 Excluding entrance tickets	€124	€134	€134	€144

i Above 40 people, a second guide will be charged for. Except for museums, groups are limited to 20 people. Holiday rates, please ask us.

OUR LITTLE EXTRA: Possibility with a supplement of a glass of good cheer: + €2 per person. Possibility with a supplement of a snack: (small cakes / small cakes from the medieval period / king's cakes...): + €6 per person.

LET US GUIDE YOU

THE MAGICAL TOUR

At nightfall, Orléans is lit up with lights revealing the architectural details of the old town centre and key monuments of Orléans. Make your way through a night-time landscape designed to bring out the beauty of the city's facades.

Duration: 1hr30 approx

Maximum: 30 people per guide

Price according to schedule: ask us



ORLÉANS IN THE BELLE EPOQUE WITH LANTERNS

Night stroll with lanterns through Orléans of the so-called "Belle Epoque". The secrets of the different architectural styles as well as some of the technical progress made in the 19th and early 20th centuries will be revealed. Set off with your lantern.

Duration: 1hr30 approx

Maximum: 40 people per guide

Price according to schedule: contact us



ROYAL GETAWAY TO CHAMBORD

Head off for half a day to discover a real architectural gem of the Loire: Château de Chambord. You'll also discover the Groslois Mansion and Sainte-Croix Cathedral, two must-see sites in Orléans.

Private transport included

Duration: half a day

Minimum: 4 people / **Maximum:** 8 people

Price: contact us



IMMERSIVE EXPERIENCE AT CHÂTEAU DE BEAUGENCY

Travel to a digital, luminous world where Medieval and Renaissance architecture is revealed through beams of light and pixel bricks. A parallel universe in the heart of the medieval town of Beaugency.

Duration: approx 1hr30

Maximum: 30 people

Price: contact us



THE LITTLE TRAIN

RATES 

40 minutes of guided tour with commentary to discover the secrets of the local heritage! Departs: Place Saint-Croix opposite the cathedral



INDIVIDUALS

GROUPS (from 20 people)

Full price

€7

€6

Reduced rate (disabled and 3 to 12 years old)

€5

€4.50

LET US GUIDE YOU

BETWEEN HEAVEN AND EARTH

Take the heights!

At the top of the cathedral's 252 steps, enjoy a 360° view of Orléans! Then descend into one of the city's Romanesque remains, the Saint-Avit crypt.

Duration: approx 2 hr

Maximum: 18 people per guide

Valid: from April to October

*Visit subject to conditions, please ask us



THE CITY BELOW

Walk through the crypts of Orléans! You'll be surprised by the major and minor stories of the city's hidden treasures, the Romanesque-style crypts of Saint-Aignan and Saint-Avit, from their construction to their rediscovery.

Duration: 1hr30 approx

Maximum: 19 people per guide



WALKING RALLY

Come and discover Orléans in a fun and friendly way! During this rally, solve puzzles with historical characters, places and dates that have made Orléans' history. There's a gift for each participant at the end of the rally!

Duration: approx 2 hr

Maximum: 19 people per guide

Price: €23 per person / Based on: 25 people



THE BANNIER GATE

Under Place du Martroi, this visit to the Bannier Gate takes you back to the 14th and 15th centuries, at the time of the second enclosure protecting Orléans during the Hundred Years War.

Duration: 40 min approx

Maximum: 19 people per guide

Valid: Please ask us, except Fridays



THE OLIVET MILLS

What are these astonishing constructions scattered along the Loiret? Find out during a walk all about these mills, witnesses of past economic activity, today transformed into dwellings.

Duration: approx 2 hr

Maximum: 25 people per guide

GOURMET DISCOVERIES

NEW

HERITAGE APERITIF

Explore the St Aignan crypt, a Roman treasure buried in the underground passages of Orléans. This is the unusual setting for a wine tasting accompanied by a sweet or savoury buffet that's on offer.

"Alcohol abuse is dangerous for your health"

Duration: approx 2 hr

Maximum: 19 people

Price: please ask us



THE OCTOPUS BREWERY

Whether you're a connoisseur or a novice, come and discover the manufacturing process behind Octopus craft beer, from the malt grain to bottling. The brewer will show you all the facilities, his traditional know-how, and explain how to differentiate beers and combine them. The visit ends with a friendly tasting.

"Alcohol abuse is dangerous for your health"

Duration: 1 hr approx

Maximum: 15 people

Price: please ask us



GOURMET DISCOVERIES

NEW

MARTIN POURET VINEGAR PRODUCER

The last Master Vinegar Producer in Orléans, Maison Martin Pouret invites you to discover where its original, authentic recipes are made. Immerse yourself in the heart of a tradition and know-how dating back to the Middle Ages, which made Orléans one of the undisputed vinegar capitals.

Duration: approx 1 hr

Maximum: 12 people

Price: please ask us



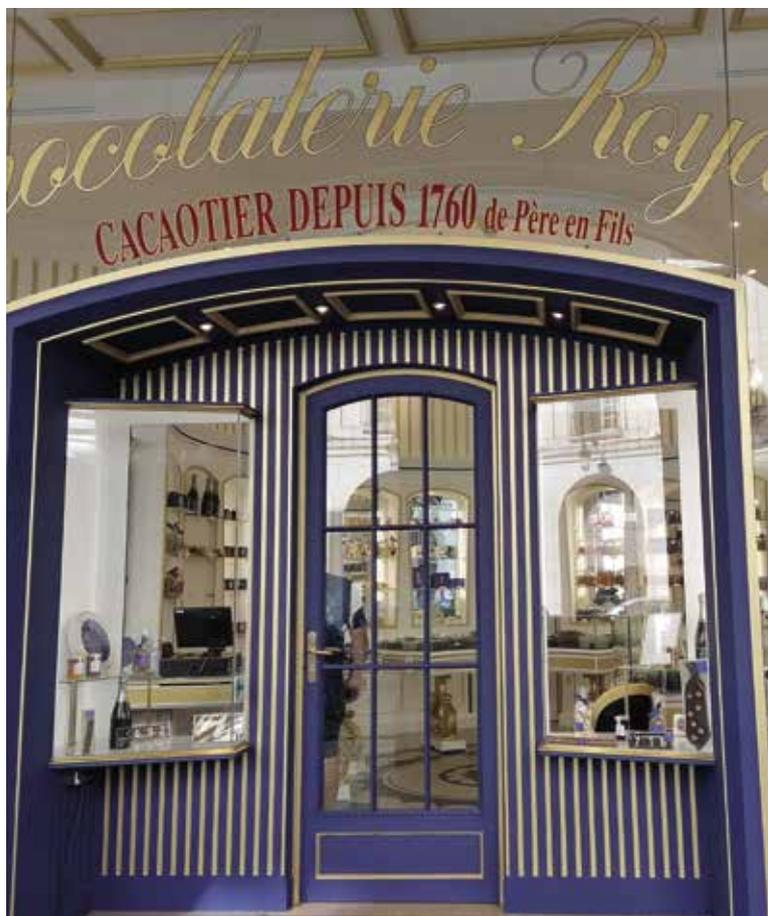
GOURMET WALK

Discover the many specialities of Orléans with a guided walk through the city. The visit ends on a sweet note at the famous Chocolaterie Royale.

Duration: approx 1 hr

Maximum: 10 people

Price: please ask us



OLIVET BETWEEN FLOWERS AND MILLS

NATURE

Olivet evokes charm, elegance, a certain art of living. During your walk, discover these mills, amazing buildings scattered along the Loiret, witnesses of past economic activity, now transformed into houses. The banks of the Loire offer walkers, fishermen, painters or rowers a magnificent, protected setting.

THE PROGRAMME

- 9.30am** Guided walking tour of the Olivet Mills
- 12.00pm** Lunch in a restaurant (3 courses, drinks included)
- 2.30pm** Unaccompanied visit to La Source Floral Park
Option: guided tour
- 5.00pm** End of our services



LOCATION: **OLIVET, ORLÉANS**

Our price includes:

The services mentioned on the programme

Our price does not include:

Personal expenses and transport

Valid:

From May to October (subject to availability)

Limited: to 25 people

DID YOU KNOW?

Olivet is also called the city of cherries because it's been producing them since the 18th century.

FROM **€62** per person
Based on 15 people



THE "FUN KIDS" AND SCHOOLS /

CYCLE 2 (CP-CE1-CE2) - CYCLE 3 (CM1-CM2-6th) - CYCLE 4 (5th-4th-3rd) -
CYCLE 5 (2nd-1st-FINAL)

SUGGESTIONS FOR SPECIAL CHILDREN'S VISITS

WALKING
RALLY



CHUTES
AND
LADDERS ?



TREASURE
HUNT

BOAT
TRIP



LITTLE
TRAIN
RIDE



NOW
IT'S
YOUR
TURN!

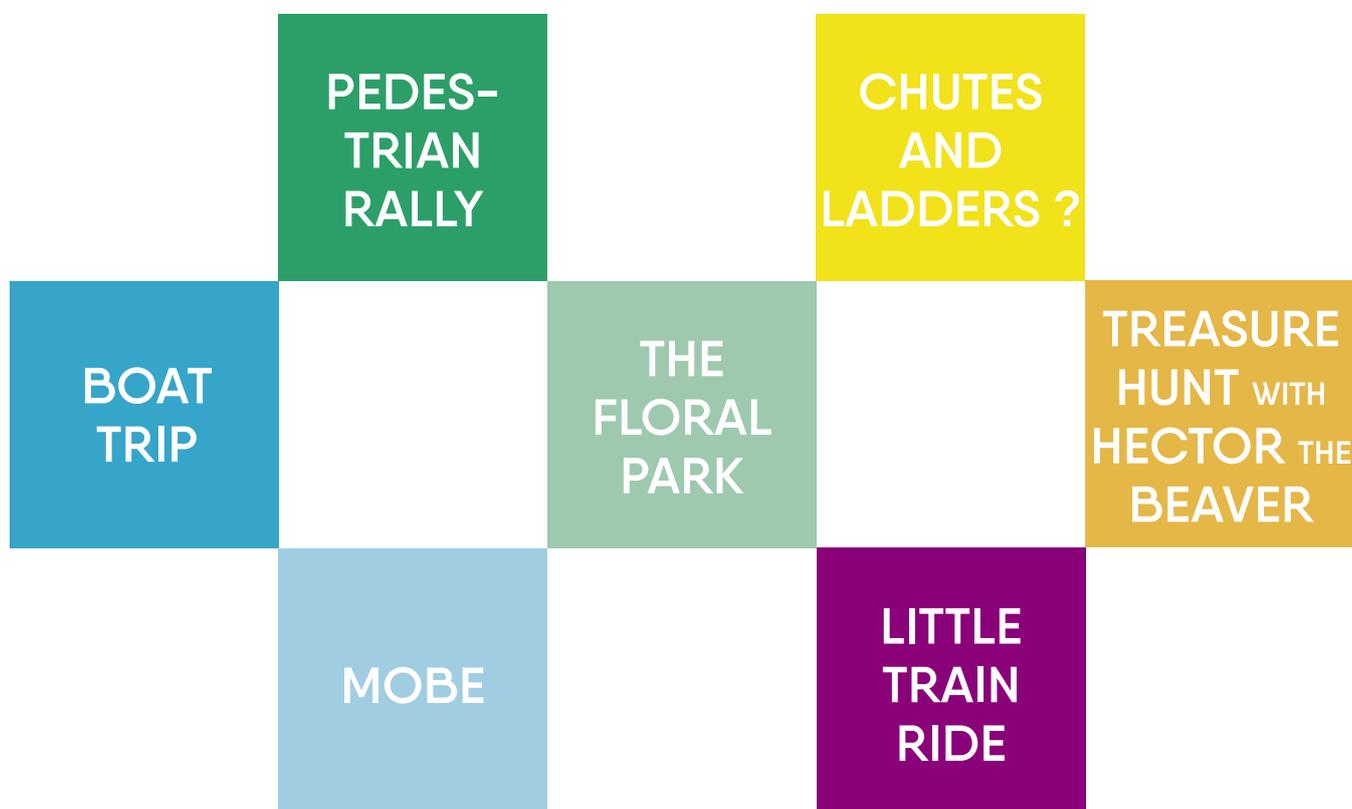
Numerous guided tours of Orléans (descriptions can be found in this brochure / non-exhaustive list): the Banner 's Door, The City Below, Discovering Orléans, Medieval Orléans, Renaissance Orléans, In the Footsteps of Joan of Arc. Special Loire quiz booklet and treasure hunt in the city.

i All these tours can be adapted throughout the year for school or leisure time.

Teachers, please feel free to contact us for any request according to your current curriculum.

FAMILY SPECIAL

SUGGESTED FAMILY VISITS FOR EVERYONE TO ENJOY



Château de Meung-sur-Loire: specific visitor booklet (5-12 years old) with Walter the Robot.

Château de Chamerolles: GéoMoTifs trail with the Baludik app

Château de la Ferté St Aubin: booklet for children, Escape Game, Fish Trail...

Domaine de Ciran: partner of Kidiklik45, events.

The House of Joan of Arc: video on the life of Joan of Arc

Numerous guided tours of Orléans (descriptions can be found in this brochure / non-exhaustive list): Street Art, the epic story of a heroine (costume tour), the Banner's Door, the City Below, Discovering Orléans, Medieval Orléans, Renaissance Orléans, In the footsteps of Joan of Arc.

i All these tours can be adapted throughout the year.

ALSO DISCOVER OUR THEMED TOURS: KING'S CAKES, EASTER, HALLOWEEN, CHRISTMAS...

SPECIAL CHRISTMAS CABARET SHOW IN DECEMBER

Feel free to ask us.

CHÂTEAUX AROUND ORLÉANS

i Information on our website: www.tourisme-orleansmetropole.com – Tickets available at the Orléans Métropole Tourist Office also for: Cheverny, Chenonceau, Blois, le Clos Lucé, Château Gaillard...

CHÂTEAU DE MEUNG-SUR-LOIRE

It's one of the largest and oldest châteaux in the Loiret which, until the French Revolution, was the property of the bishops of Orléans. Many kings stopped there such as Louis XI and François I. Discover 20 furnished rooms, from the kitchen to the baths, and more than 2000 objects placed in situ. This building is nicknamed "the château with two faces" because of its medieval and classical facades.



CHÂTEAU DE CHAMEROLLES

The medieval château was transformed by Lancelot du Lac, chamberlain to King Louis XII, into a Renaissance residence. The setting reveals the history of perfume invented during the Renaissance. Flasks, perfume organ and other objects highlight this luxury product that we cannot do without today. Its French-style gardens, where flowers and vegetable plants blend harmoniously, as well as its pond.



CHÂTEAU DE CHAMBORD

Listed as a UNESCO World Heritage Site since 1981 and an emblem of the French Renaissance throughout the world, with its 5440 hectares of forest, Chambord is the largest enclosed park in Europe, located less than an hour from Orléans. Numerous activities are available in the park. Stroll through 500 years of history in this jewel of architecture and nature.

CHÂTEAU DE LA FERTÉ-SAINT-AUBIN

Located in the heart of Sologne, discover its 15 furnished rooms over three floors. From the château, which can be visited from the cellar to the attic, via the staff rooms, billiard room or dining room, to the stables, come and discover a different type of Loire château. Great for strolling, the vast 40-hectare park reveals an enchanting island for children and a wildlife park along the way.



CHÂTEAU DE SULLY

Each architectural transformation has left a mark on the imposing Château de Sully from the Middle Ages until the latest vagaries of history with the Revolution and World War II. Discover the sixteen furnished rooms of the former home of the Duke of Sully, Minister to Henri IV, which hosted many celebrities over time: Joan of Arc, Louis XIV, Mazarin, Voltaire...



CALENDAR OF EVENTS IN ORLÉANS

Programme given for indicative purposes, subject to change.



APRIL

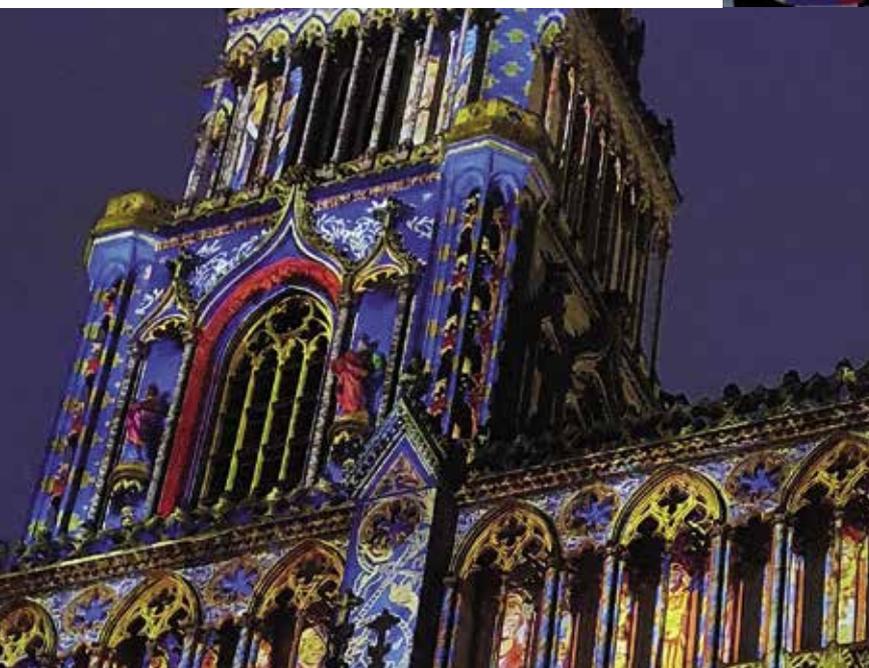
10TH GARDEN ARTS FAIR

The Garden Arts Fair heralds the return of sunny days and puts the garden in the spotlight. Head for the Orléans-La Source Floral Park for a festive weekend dedicated to the art of living in the great outdoors! Nearly 100 exhibitors gather there: nurserymen, furniture designers, artists, second-hand dealers, horticulturalists...

MAY

593RD JOAN OF ARC FESTIVAL

Established back in 1430, the Joan of Arc Festival retraces her journey: arrival through the Burgundy Gate into the besieged city and the departure of the English troops on 8 May 1429. Recognised as part of the country's National Intangible Cultural Heritage, many events mark this intergenerational occasion.



MAY TO SEPTEMBER

PROJECTION ON THE CATHEDRAL

Come and attend the 2022 sound & light show on Sainte-Croix d'Orléans Cathedral and enjoy a show with its first part dedicated to Joan of Arc and the second part, the new 2022 creation of the École des Gobelins de Paris.

CALENDAR OF EVENTS IN ORLÉANS

Programme given for indicative purposes, subject to change.



AUGUST

12TH FÊTE DES DUITS FESTIVAL

A celebration gathering people together who unite around multidisciplinary, contemporary and experimental artistic creations. A celebration of artistic polyculture. Enjoy "artistic refreshments" in a unique setting...

211TH SAINT-FIACRE FESTIVAL

The Saint Marceau district, the historic birthplace of horticulture in Orléans, celebrates its patron saint every year. An explosion of colours, shapes and scents. One after another, you'll find: solemn ceremonies, the Saint-Fiacre market, mass and baptism of the rose in the presence of a celebrity.



SEPTEMBER

INTERNATIONAL ORLÉANS ROSE COMPETITION

Inaugurated in 1959, the rose competition bears witness to Orléans' horticultural tradition. It takes place in the Floral Park and rewards remontant roses with "a particular aptitude for decorating gardens and green spaces due to their abundant and prolonged flowering".



DECEMBER

CHRISTMAS MARKET

Set up on Place du Martroi, Place de la Loire and Place de la République, the Christmas market, traditionally themed, offers, as the end-of-year holiday season approaches, a whole string of lights and events! Craftsmen, creators and DJs take turns every day to bring to life the largest Christmas market in the region.

GENERAL CONDITIONS OF SALE OF SPL ORLÉANS VAL DE LOIRE TOURISME

SPL ORLÉANS VAL DE LOIRE TOURISME with capital of €300 000 / SIRET 81995864600021

The general conditions of sale comply with the provisions of article R.211-12 of the Tourism Code. To comply with the legal provisions, the following articles of the said Code are reproduced:

* Article R211-3 Amended by Decree no.2017-1871 of 29 December 2017 - art. 2

Any offer and any sale of the services mentioned in Article L.211-1 give rise to the delivery of appropriate documents that meet the rules defined by this section.

* Article R211-3-1 Amended by Decree no.2017-1871 of 29 December 2017 - art. 2

The exchange of pre-contractual information or provision of contractual conditions is carried out in writing. They can be done electronically. The name or company name and address of the organiser or retailer as well as the indication of their registration in the register provided for in article L.141-3 or, where applicable, the name, address and indication of the registration of the federation or union mentioned in the second paragraph of article R.211-2 are given

* Article R 211-4 Amended by Decree no.2017-1871 of 29 December 2017 - art. 2

Prior to the conclusion of the contract, the organiser or retailer must provide the traveller with the following information:

1 The main characteristics of the travel services:

- a) The destination(s), itinerary and periods of stay, with the dates and, when accommodation is included, the number of nights included;
- b) The means, characteristics and categories of transport, the places, dates and times of departure and return, the duration and place of stopovers and connections. When the exact time has not yet been set, the organiser or retailer will inform the traveller of the approximate time of departure and return;
- c) The location, main characteristics and, if applicable, tourist category of accommodation under the rules of the country of destination;
- d) Meals provided;
- e) Tours, excursions or other services included in the total price agreed for the contract;
- f) Where it's not apparent from the context, whether any travel services will be provided to the traveller as a member of a group and, in this case, if possible, the approximate size of the group g) When the benefit of other tourism services provided to the traveller relies on effective verbal communication, the language in which these services will be provided.
- h) Information on whether the trip or holiday stay is in any way general, adapted to people with reduced mobility and, at the request of the traveller, precise information on the suitability of the trip or holiday stay, to the needs of the traveller;

2 The corporate name and geographical address of the organiser and retailer, as well as their telephone and, if applicable, electronic contact details;

3 The total price including taxes and, if applicable, any fees, charges or other additional costs, or, when these cannot be reasonably calculated before conclusion of the contract, an indication of the type of additional costs the traveller may still have to bear;

5 The minimum number of people required for the trip or stay to go ahead and the deadline mentioned in II of article L.211-14 preceding the start of the trip or stay for possible termination of the contract should this number not be reached;

6 General information concerning the applicable passport or visa conditions, including the approximate duration for obtaining visas, as well as information on health formalities in the country of destination;

7 A statement indicating that the traveller can terminate the contract at any time before the start of the trip or stay, upon payment of appropriate termination fees or, where applicable, standard termination fees claimed by the organiser or retailer, in accordance with I of article L.211-14;

8 Information on compulsory or optional insurance covering the costs of terminating the contract by the traveller or on the cost of assistance, covering repatriation, in the event of accident, illness or death.

With regard to the packages defined in E of 2 of A of II of Article L. 211-2, the organiser or retailer and the professional to whom the data are transmitted ensure that each of them provides, before the traveller is bound by a contract, the information listed in this article insofar as it is relevant to the travel services they offer.

The form by which the information listed in this article is brought to the attention of the traveller is set by joint order of the minister responsible for tourism and the minister responsible for the economy and finance. This decree specifies the minimum information to be brought to the attention of the traveller when the contract is concluded by telephone.

* Article R211-5 Amended by Decree no.2017-1871 of 29 December 2017 - art. 2

The information mentioned in 1, 2, 3, 4, 5 and 7 of article R.211-4 communicated to the traveller is part of the contract and can only be modified under the conditions defined in article L.211-9.

* Article R211-6 Amended by Decree no.2017-1871 of 29 December 2017 - art. 2

The contract must include, in addition to the information defined in article R.211-4, the following information:

1 The particular requirements of the traveller that the organiser or retailer has accepted;

2 A statement indicating that the organiser as well as the retailer are responsible for the proper performance of all travel services included in the contract in accordance with article L.211-16 and that they are required to provide assistance to the traveller if they are in difficulty in accordance with article L.211-17-1;

3 The name of the entity responsible for insolvency protection and its contact details, including its geographical address;

4 The name, address, telephone number, e-mail address and, where applicable, fax number of the organiser's local representative or of the retailer, a point of contact or other service through which the traveller can quickly contact the organiser or retailer and communicate with them effectively,

request assistance if the traveller is in difficulty or complain about any non-compliance noted during the execution of the trip or stay;

5 A statement indicating that the traveller is required to communicate any non-compliance they find during the execution of the trip or stay in accordance with II of Article L.211-16;

6 When minors, unaccompanied by a parent or other authorised person, are travelling on the basis of a contract including accommodation, information enabling direct contact to be established with

the minor or person responsible for the minor at the place of stay; 7 Information on the internal complaints procedures available and on the out-of-court dispute resolution mechanisms and, where applicable, on the trader's legal entity and the online dispute resolution platform provided for in Regulation (EU) No. 524/2013 of the European Parliament and Council;

8 Information on the right of the traveller to assign the contract to another traveller in accordance with article L.211-11.

With regard to the packages defined in E of 2 of A of II of article L.211-2, the professional to whom the data is transmitted informs the organiser or retailer of the conclusion of the contract giving rise to the creation of a package. The professional provides them with the necessary information to be able to fulfil their obligations as an organiser. As soon as the organiser or retailer is informed of the creation of a package, they provide the traveller, on a durable medium, with the information mentioned in 1 to 8.

*Article R211-7 Amended by Decree no.2017-1871 of 29 December 2017 - art. 2

The traveller can assign their contract to a transferee who fulfils the same conditions as they do to complete the trip or stay, as long as this contract has no effect.

Unless stipulated more favourable to the transferor, the latter is required to inform the organiser or retailer of their decision by any means allowing them to obtain an acknowledgment of receipt at the latest seven days before the start of travel. This transfer is not subject, under any circumstances, to prior authorisation from the organiser or retailer.

* Article R211-8 Amended by Decree no.2017-1871 of 29 December 2017 - art. 2

When the contract includes an express possibility of a price revision, within the limits

provided for in article L.211-12, it mentions the precise methods for calculating, both upward and downward, such price variations, in particular the amount of transport costs and related taxes, the currency(ies) that may have an impact on the price of the trip or stay, the part of the price to which the variation applies, as well as the rate of the currency(ies) used as a reference when establishing the price appearing in the contract. In the event of price reductions, the organiser or retailer has the right to deduct its actual administrative expenses from the reimbursement due to the traveller. At the request of the traveller, the organiser or retailer provides proof of these administrative expenses.

*Article R211-9 Amended by Decree no.2017-1871 of 29 December 2017 - art. 2

GENERAL CONDITIONS OF SALE OF SPL ORLÉANS VAL DE LOIRE TOURISME

SPL ORLEANS VAL DE LOIRE TOURISME with capital of €300 000 / SIRET 81995864600021

When, before the traveller's departure, the organiser or retailer is forced to make a modification to one of the essential elements of the contract, if it cannot meet the specific requirements mentioned in 1 of article R.211-6, or in the event of a price increase of more than 8%, it informs the traveller as soon as possible, in a clear, understandable and visible manner, on a durable medium, about:

1 The proposed changes and, if applicable, their repercussions on the price of the trip or stay;

2 The reasonable period of time within which the traveller must inform the organiser or retailer of their decision;

3 The consequences of the traveller's failure to respond within the time limit;

4 If applicable, the other service offered, as well as its price.

When contract amendments or the replacement service lead to a reduction in the quality of the trip or stay or its cost, the traveller is entitled to an adequate price reduction.

If the contract is cancelled and the traveller does not accept any other service, the organiser or retailer shall refund all payments made by or on behalf of the traveller as soon as possible and in any event no later than fourteen days after the contract is cancelled, without prejudice to compensation in accordance with Article L.211-17.

* Article R211-10 Amended by Decree no.2017-1871 of 29 December 2017 - art. 2

The organiser or retailer shall make the reimbursements required under II and III of article L.211-14 or, under I of article L.211-14, shall reimburse all payments made by or on behalf of the traveller less the appropriate cancellation costs. These reimbursements to the traveller are made as soon as possible and in any case within fourteen days at the latest after the contract has been terminated.

In the case provided for in III of article L.211-14, the additional compensation the traveller is likely to receive is at least equal to the penalty they would have incurred had they cancelled on that date.

*Article R211-11 Amended by Decree no.2017-1871 of 29 December 2017 - art. 2

Assistance due by the organiser or retailer in application of article L.211-17-1 consists in particular of:

1 Providing useful information on health services, local authorities and consular assistance;

2 Helping the traveller make long-distance communications and find other travel services.

The organiser or retailer is entitled to charge a reasonable price for such assistance if the difficulty is caused intentionally by the traveller or by their negligence. The invoiced price does not in any case exceed the actual costs borne by the organiser or retailer.

PARTICULARS OF SALE

Article 1 - The Orléans Val de Loire Tourisme tourist office ensures the reservation and sale of all types of services for trips and stays, in the general interest

and in its area of operation. It facilitates reception and improves the conditions of tourist stays.

Article 2 - Responsibility: SPL Orléans Val de Loire Tourisme is responsible under the terms of article L.211-16 of the Tourism Code which states:

"The professional who sells a tourist package mentioned in 1 of I of article L.211-1 is fully responsible for the performance of the services provided for in this contract, whether these services are performed by itself or by other providers of travel services, without prejudice to its right of recourse against them.

The professional who sells a travel service mentioned in 2 of I of article L.211-1 is fully responsible for the performance of the service provided by this contract, without prejudice to its right to recourse against the service provider.

However, the professional can be exempted from all or part of its responsibility by providing proof that the damage is attributable either to the traveller or to a third party outside the provision of the travel services included in the contract and is of an unforeseeable or inevitable nature, or in exceptional and unavoidable circumstances.

When an organiser or retailer pays damages and interest, grants a price reduction or fulfils other obligations that are incumbent upon it, it may seek compensation from any third party who contributed to the event giving rise to the compensation, price reduction or other obligations".

Articles 3 - Service duration: The client signing the contract concluded for a specific date may not, under any circumstances, claim any right to remain in the premises at the end of the service.

Article 4 - Reservation: The reservation of a service becomes firm when a deposit of 30% and a copy signed, read and approved by the customer have been returned to SPL Orléans Val de Loire Tourisme before the deadline appearing on the booking contract. Any telephone or written option is retained by SPL Orléans Val de Loire Tourisme only as an interest in one of its services. It cannot complete any reservation on its part without acceptance by the customer of the reservation contract.

Article 5 - Payment of the balance: The customer undertakes to pay SPL Orléans Val de Loire Tourisme, on presentation of a pro forma invoice, the balance for the agreed service remaining due, and this one month before the start of the first service booked. A customer who has not paid the balance by the agreed date is considered to have cancelled their stay. Therefore, the service is again offered for sale and no refund will be made.

Article 6 - Invoicing: At the end of the services, SPL Orléans Val de Loire Tourisme will draw up a customer invoice.

Article 7 - Late registrations: In the event of registration less than 30 days before the start of the service, full payment will be required upon booking.

Article 8 - Vouchers: Upon receipt of full payment for the services purchased, SPL Orléans Val de Loire Tourisme will send the customer one or more vouchers to be handed over upon arrival to each service provider.

Article 9 - Arrival: The customer must arrive on the days and at the times mentioned on each voucher. If this is not possible, the customer undertakes to notify SPL Orléans Val de Loire Tourisme. In the event of late arrival or a last-minute problem, the customer must notify the service provider whose address and telephone number appear on the voucher.

Article 10 - Cancellation by the customer:

Any cancellation must be notified by registered letter to SPL Orléans Val de Loire

Tourisme. Should one or more participants not turn up at the customer's arrival time, no refund will be made, unless the service provider decides otherwise. Should there be a reduction in headcount before the balance is paid, a reassessment of the cost of the trip will be considered (in the event of a number of people less than the number indicated on the commercial offer and/or reservation contract).

Cancellation fees retained:

- between 30 and 21 days: 25% of the price per person

- between 20 and 8 days: 50% of the price per person

- between 7 and 2 days: 75% of the price per person

- less than 2 days of departure or no-show of the group: 100% of the price per person.

Article 11 - Interruption of the service: In the event of interruption of the service by the customer, no reimbursement will be made unless the reason for the interruption is covered by the customer's cancellation insurance.

Article 12 - Capacity: The contract drawn up by SPL Orléans Val de Loire Tourisme mentions a precise number of people. If the final number of people exceeds the reception capacity provided by the proposed provider, the provider can refuse additional customers, terminate the reservation contract (in the latter case, the price of the service remains with SPL Orléans Val de Loire Tourisme) or offer another service provider for additional people.

Article 13 - Hotels: the prices include rental of the room and breakfast or half-board or full board. Unless otherwise specified, they do not include drinks. When a guest occupies a single room intended to accommodate two people, they are charged a supplement called a "single or individual room supplement". On the day of departure, the room must be vacated by noon.

Tourist tax is mentioned for each reservation as a supplement.

Article 14 - Claims: Any claim relating to a service must be sent, as soon as possible, by post to SPL Orléans Val de Loire Tourisme, the only body competent to make a decision.

Article 15 - Applicable law: The special and general sales conditions are subject to French law. Any dispute relating to their interpretation and/or execution is the responsibility of the French courts, in this case the Court of Orléans.

RESERVATIONS REQUIRED

AT:



CONTACT US

Head of the Groups & Guided Tours department:

Brigitte MANDRES

Tel: 02 38 24 01 61

E-mail: groupes@tourisme-orleans.com

Group & Guided Tours Development Manager: Tel: 02 38 24 01 66

E-mail: visitesguidees@tourisme-orleans.com

GROUP DEPARTMENT OPENING HOURS:

Monday to Friday, 9.00am–12.00pm and 2.00pm–5.00pm

* Opening times subject to change.

ORLÉANS VAL DE LOIRE TOURISME

23 place du Martroi - CS 95632

45056 Orléans Cedex 1

www.tourisme-orleansmetropole.com

www.orleansmetropole-groupes.com

